



Jindalee State School Fete - Wet Weather & Refund Policy - Rides

Whilst we are hoping for glorious weather for our Fete Day activities, we must plan for all eventualities on the day. So, in conjunction with our rides provider, Jubilee Entertainment, we have implemented the following wet weather policy with regards to **unlimited ride bands and ticket sales**:

Safety is **always** our number one priority. Please be assured that all decisions will be made and every effort will be taken, to ensure that our patrons stay safe. We will run with our full list of rides and attractions operating during the fete. If we experience adverse weather conditions on the Saturday the following procedures will apply:

- * Passing and occasional showers are ok. We will stop operating the attractions while the rain is falling.

- * Once the wet weather clears, the equipment will be towel dried, and then operations will recommence.

- * If the weather deteriorates to the point where the showers are continual/persistent, online weather maps will be inspected before a decision is made as to the continuation of the amusement rides. Not only is wet weather a safety issue, we do not want our children exposed to adverse conditions for an extended period of time.

With regards to refunds due to adverse weather please see below:

- * If we permanently close more than 50% of all the rides (on site) prior to 3pm we will offer a 50% refund on all tickets sold.

- * This will be announced at the Fete via the Main Stage, signs will be displayed at the Rides Ticket Sales & Information stands and an announcement will be made on our website:

<https://jssfete.com.au/rides/>

- * Unused single ride tickets are to be handed in to the Ride Ticket Sales Stand before 5pm and will be refunded as cash. No refunds will be available for single tickets after this time.

- * Refunds for unlimited ride bands will be issued upon receipt of a completed Request for Refund form which will be available from the Ride Ticket Sales Stand and on our website:

<https://jssfete.com.au/rides/>

- * Request for refunds must be received within 7 days of the event (6pm Saturday 31st August).

- * Refunds will be issued via bank transfer. We will aim to have these processed within 7 days, but may take up to 30 days to process.

Any decisions to permanently close rides will be made in conjunction with our rides provider Jubilee Entertainment - upon careful consideration of all safety issues.

Thank you
2019 Fete Committee

